

community flood plan

Parishes and communities working together

Community or group	Crediton
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Address	Council Offices, 8A North Street, Crediton, EX17 2BT
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Floodline Quickdial Number	0345 988 1188
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Which Environment Agency flood warnings are you registered to receive?	Mid Devon Rivers - Flood Alerts for the Rivers Creedy, Creedy Yeo, Little Dart, Lapford Yeo and their tributaries
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Local flood warning trigger <i>i.e. when water reaches bottom of the bridge</i>	Environment Agency Flood Alert for Mid Devon Rivers OR Met Office Severe Weather Warning for Rain
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Date	17 th December 2018
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Contents

1. Actions to be taken before a flood

A - Locations at risk of flooding: flood warnings

B - Locations at risk of flooding: locations at risk of flooding / sources of flooding

C - Locations at risk of flooding: map showing direction of flooding

2. Actions to be taken during a flood

A - Local flood actions

B - Local volunteers / flood wardens

C - Important telephone numbers

D - Available resources

E - Arrangements between authorities

F - Vulnerable residents, properties and locations

3. After a flood

A - Reputable contractors

1A – Locations at risk of flooding: Flood warnings

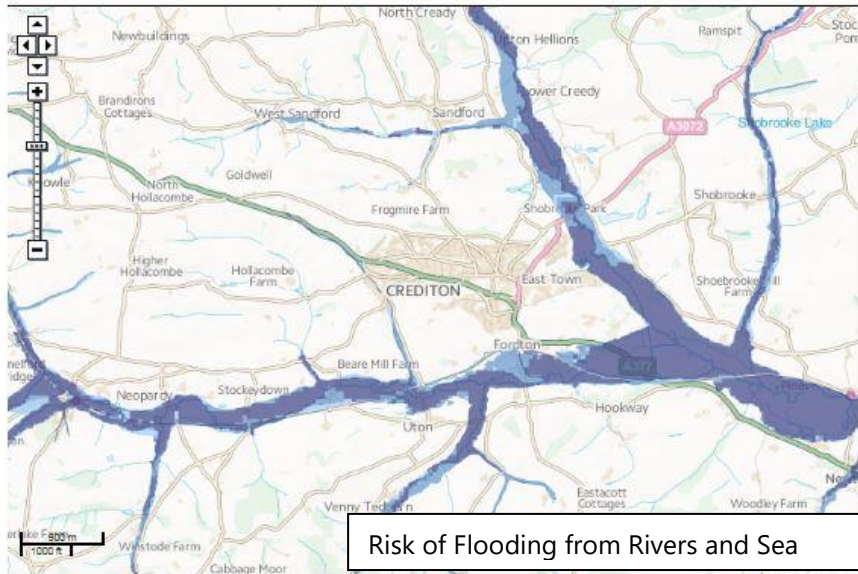
Area no.	Location of risk	Trigger level	Actions
Area 1	Fordton	<p>Met Office weather warnings or Environment Agency flood warnings.</p> <p>Flood Alert issued for River Yeo</p>	<ul style="list-style-type: none"> • Alert your CRT to the rainfall forecast especially if heavy rain has started. • CRT to check adequate equipment in store. • CRT to advice community to be prepared to protect properties. • Start local observations. Signs to watch for include: <ul style="list-style-type: none"> ➢ Heavy rain and/or severe weather reports ➢ Rainfall not draining away, leading to surface water flooding ➢ Rising river levels, with dark churning water ➢ A build-up of debris in rivers, which could give way and cause a water surge • Consider starting the activation procedure and incident log (Annex E of Emergency Plan)
Area 2	A377 (From Downes Farm)	<p>Met Office weather warnings or Environment Agency flood warnings</p> <p>Flood Alert issued for River Yeo</p> <p>Water beginning to flood fields by Ladds</p>	<ul style="list-style-type: none"> • Alert your CRT to the rainfall forecast especially if heavy rain has started. • CRT to check adequate equipment in store. • CRT to advice community to be prepared to protect properties. • Start local observations. Signs to watch for include: <ul style="list-style-type: none"> ➢ Heavy rain and/or severe weather reports ➢ Rainfall not draining away, leading to surface water flooding ➢ Rising river levels, with dark churning water ➢ A build-up of debris in rivers, which could give way and cause a water surge • Consider starting the activation procedure and incident log (Annex E of Emergency Plan)
Area 3	A3072 Exhibition Corner	<p>Met Office weather warnings or Environment Agency flood warnings</p> <p>Flood Alert issued for River Creedy</p>	<ul style="list-style-type: none"> • Alert your CRT to the rainfall forecast especially if heavy rain has started. • CRT to check adequate equipment in store. • CRT to advice community to be prepared to protect properties. • Start local observations. Signs to watch for include: <ul style="list-style-type: none"> ➢ Heavy rain and/or severe weather reports ➢ Rainfall not draining away, leading to surface water flooding ➢ Rising river levels, with dark churning water ➢ A build-up of debris in rivers, which could give way and cause a water surge • Consider starting the activation procedure and incident log (Annex E of Emergency Plan)

Area 4	Parliament Street	Met Office weather warnings or Environment Agency flood warnings	<ul style="list-style-type: none"> • Alert your CRT to the rainfall forecast especially if heavy rain has started. • CRT to check adequate equipment in store. • CRT to advice community to be prepared to protect properties. • Start local observations. Signs to watch for include: <ul style="list-style-type: none"> ➢ Heavy rain and/or severe weather reports ➢ Rainfall not draining away, leading to surface water flooding ➢ Rising river levels, with dark churning water ➢ A build-up of debris in rivers, which could give way and cause a water surge • Consider starting the activation procedure and incident log (Annex E of Emergency Plan)
Area 5	A377 High Street	Met Office weather warnings or Environment Agency flood warnings	<ul style="list-style-type: none"> • Alert your CRT to the rainfall forecast especially if heavy rain has started. • CRT to check adequate equipment in store. • CRT to advice community to be prepared to protect properties. • Start local observations. Signs to watch for include: <ul style="list-style-type: none"> ➢ Heavy rain and/or severe weather reports ➢ Rainfall not draining away, leading to surface water flooding ➢ Rising river levels, with dark churning water ➢ A build-up of debris in rivers, which could give way and cause a water surge • Consider starting the activation procedure and incident log (Annex E of Emergency Plan)

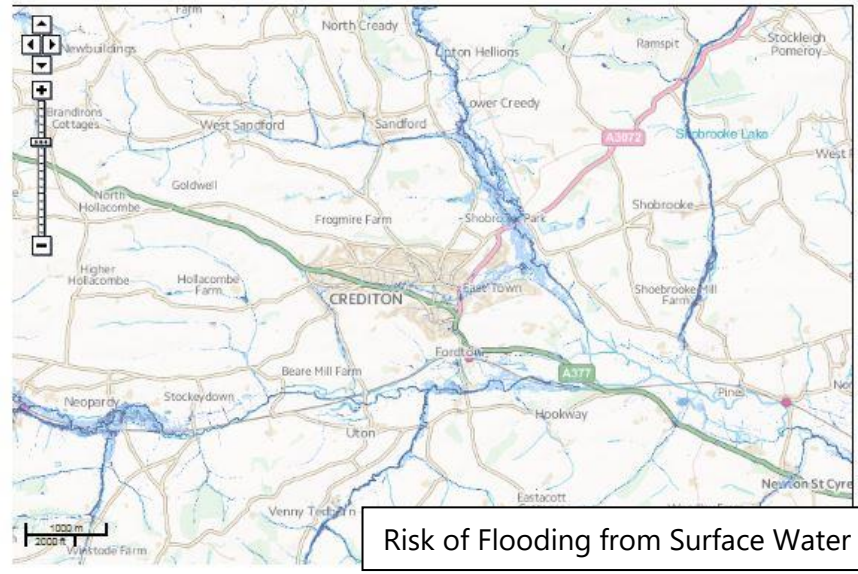
1B – Actions to be taken before a flood: Locations at risk of flooding / source of flooding

Area no.	Location at risk	Source of flooding	Direction of flooding
Area 1	Fordton	Rivers & Sea	
Area 2	A377 (From Downes Farm)	Rivers & Sea	
Area 3	A3072 Exhibition Corner	Rivers & Sea Surface Water Reservoirs	
Area 4	Parliament Street	Surface Water	
Area 5	A377 High Street	Surface Water	

1C – Actions to be taken before a flood: Map showing direction of flooding



Risk of Flooding from Rivers and Sea



Risk of Flooding from Surface Water



Risk of Flooding from Reservoirs

2A – Actions to be taken during a flood: local flood actions

Area no.	Location at risk	Action / trigger	Local action	Equipment required	Time required
Area 1	Fordton	Met Office weather warnings or Environment Agency flood warnings	CRT to: <ul style="list-style-type: none"> • Notify emergency services • Open ICPs • Commence door knocking on properties under threat • Allocate roles, responsibilities, and procedures • Erect emergency signage • Advise Fordton residents to deploy property protection measures • Consider opening Community Shelter • Deploy equipment to vulnerable spots if required • Co-ordinate volunteers as required through emergency services • Co-ordinate evacuation to Community Shelter if necessary 	<ul style="list-style-type: none"> • Sandbags • Wet weather clothing • Emergency signs 	
Area 2	A377 (From Downes Farm)	Met Office weather warnings or Environment Agency flood warnings	CRT to: <ul style="list-style-type: none"> • Notify emergency services • Open ICPs • Commence door knocking on properties under threat • Allocate roles, responsibilities, and procedures • Erect emergency signage • Advise residents to deploy property protection measures • Consider opening Community Shelter • Deploy equipment to vulnerable spots if required • Co-ordinate volunteers as required through emergency services • Co-ordinate evacuation to Community Shelter if necessary 	<ul style="list-style-type: none"> • Sandbags • Wet weather clothing • Emergency signs 	

Area 3	A3072 Exhibition Corner	Met Office weather warnings or Environment Agency flood warnings	<p>CRT to:</p> <ul style="list-style-type: none"> • Notify emergency services • Open ICPs • Commence door knocking on properties under threat • Allocate roles, responsibilities, and procedures • Erect emergency signage • Advise residents to deploy property protection measures • Consider opening Community Shelter • Deploy equipment to vulnerable spots if required • Co-ordinate volunteers as required through emergency services • Co-ordinate evacuation to Community Shelter if necessary 	<ul style="list-style-type: none"> • Sandbags • Wet weather clothing • Emergency signs 	
Area 4	Parliament Street	Met Office weather warnings or Environment Agency flood warnings	<p>CRT to:</p> <ul style="list-style-type: none"> • Notify emergency services • Open ICPs • Commence door knocking on properties under threat • Allocate roles, responsibilities, and procedures • Erect emergency signage • Advise Parliament Street residents to deploy property protection measures • Consider opening Community Shelter • Deploy equipment to vulnerable spots if required • Co-ordinate volunteers as required through emergency services • Co-ordinate evacuation to Community Shelter if necessary 	<ul style="list-style-type: none"> • Sandbags • Wet weather clothing • Emergency signs 	

Area 5	A377 High Street	Met Office weather warnings or Environment Agency flood warnings	<p>CRT to:</p> <ul style="list-style-type: none"> • Notify emergency services • Open ICPs • Commence door knocking on properties under threat • Allocate roles, responsibilities, and procedures • Erect emergency signage • Advise High Street residents to deploy property protection measures • Consider opening Community Shelter • Deploy equipment to vulnerable spots if required • Co-ordinate volunteers as required through emergency services • Co-ordinate evacuation to Community Shelter if necessary 	<ul style="list-style-type: none"> • Sandbags • Wet weather clothing • Emergency signs 	
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2B – Actions to be taken during a flood: local volunteers / flood wardens

List local volunteers/flood wardens that could be contacted in an incident. They may be required to lift heavy sandbags so should be reasonably active or fit. Consider using other volunteers such as communicators, administrators or minders of vulnerable people during an incident. These volunteers could be registered on the Environment Agency's Floodline Warnings Direct service so they receive the flood warnings. **Volunteers must not put their own life at risk.**

Name	Address	Telephone Day	Telephone Evening	Mobile
See Page 6 of Emergency Plan for CRT members.				

2C – Actions to be taken during a flood: Important telephone numbers

Organisation	Telephone (office hours)	Telephone (out of hours)	Fax
24-hour Floodline	0345 988 1188	0345 988 1188	
Environment Agency	0845 988 1188		
Mid Devon District Council	01884 255255	01884 255255	
Devon County Council	0845 155 1015		
Fire & Rescue Service	Emergency: 999 Office: 01392 872200	Emergency: 999	
Police	Emergency: 999 Non-Emergency: 101	Emergency: 999 Non-Emergency: 101	
Ambulance Service	Emergency: 999 General: 01392 261621	Emergency: 999	
South West Water	0344 346 1010		
Western Power Distribution	Office: 0800 096 30080 Emergency: 0800 6783 105	Emergency: 0800 6783 105	
Gas & Electricity National Grid	0845 835 1111	24hr Gas & Carbon Monoxide helpline: 0800 111 999	
BT	01525 290647 0800 800150	01525 290647 0800 800150	
Adjacent Town/Parish Councils:			
Sandord Parish Council	01363 772769		
Shobrooke Parish Council	01392 851148		
Crediton Hamlets Parish Council	01363 85051		
Copplestone Parish Council	01363 877807		

2D – Actions to be taken during a flood: Available resources

Organisation	Resource	Number	Location	Notes
Crediton Town Council	Sandbags, warning signs, flashing lights, torches, hi-vis vests, wheel barrows, wet weather gear, wind up/battery powered radios		Storage Container, Link Logistics, EX17 1DN	

2E – Actions to be taken during a flood: Arrangements between authorities

Organisation(s)	Agreed arrangement
Community Shelters	Primary Location: Lords Meadow Leisure Centre - CRT to set up CS in Leisure Centre during emergencies. Also designated Rest Centre in MDDC Emergency Plan. Secondary Location: Boniface Centre (Provisional - confirmation yet to be obtained)
Incident Control Points	Primary Location: Lords Meadow Leisure Centre Secondary Location: Boniface Centre (Provisional - confirmation yet to be obtained)

3A – After a flood: Reputable contractors

Company name	Business (e.g. builder)	Telephone
R J Brooks & Son	Building Contractors and Developers	01647 24123
Hooper Services	Grounds Maintenance	07812 345196
Urban & Rural Tree Services	Tree Surgery, Grounds Maintenance	01363 85593
A R Davey	Painters & Decorators, Carpentry & Joinery	01363 772802
J Twitchin	Builders	01363 773032